Juneau Ranger District 8510 Mendenhall Loop Road Juneau, AK 99801 907-586-8800

File Code:

Date:

2720

December 10, 2015

Certified Mail - Return Receipt Requested

## Dear Prospectus Applicant:

The Juneau Ranger District has completed its review of the bid packages submitted in response to the 2015 Prospectus for Outfitter, Guide & Transport Services at the Mendenhall Glacier Recreation Area. I appreciate the time and effort each applicant put in to applying for this opportunity. A total of nineteen bid packages were received by the deadline. One package was dropped from consideration as the cost recovery agreement was not fully executed. We have met our goal of selecting applicants that best serve the public and meet the needs of the Mendenhall Glacier Recreation Area.

A four person panel comprised of two district staff, one regional staff member and one out of state Forest Service specialist was tasked with reviewing the bid packages. Panel members evaluated application materials, responses to selection criteria and any records of performance/evaluation on file with the Forest Service. Recommendations were then provided to me for the final decision.

Of the 238,732 service days offered in the prospectus, applicants requested 2½ times that amount in their bid packages (639,738) making selection of successful applicants challenging (see Attachments B & C). In the Visitor Center Unit alone, the requested use by transporters (535,360) was 3½ times the available capacity (157,179).

Several factors contributed to the final allocation decisions. I took into account bid package degree of completion, quality of responses to selection criteria, past performance records and evaluations, feasibility of proposals and types of services provided.

I have decided to award the service days from the Mendenhall Glacier Recreation Area prospectus as illustrated on the enclosed ATTACHMENT A - SERVICE DAYS AWARDED PER COMPANY - 2015 MGRA Prospectus.

- In many cases the top scoring applicants received the majority, if not all, service days they requested with lower scoring companies receiving any balance of service days. Exceptions to this include:
  - o For Mendenhall Lake we chose to diversify the tour opportunities on the lake.
  - o For Trail of Time, we wanted to allow for an additional hiking company to conduct tours on that trail.





O The Visitor Center Unit was the most challenging as demand greatly exceeded capacity by 3½ times. The capacity in this unit was not increased in the 2014 MGRA Management Plan Revision and most of the available capacity in this unit resulted from expiring permits held by Juneau Tours, M&M Tours and Alaska Coach Tours. These three companies have good operating records and acceptable evaluations with the Forest Service. I wanted to recognize their good performance while also awarding some use to the top two scoring companies and addressing some public needs that would otherwise have gone unfulfilled.

Successful bidders will be contacted by their assigned Permit Administrator prior to the end of the year to discuss the special use permits that will be issued as follows:

- Applicants with existing special use permits on the Tongass National Forest will receive a permit amendment.
- Applicants who are not currently authorized to provide outfitter, guide, or transporter services on the Tongass National Forest will be issued 2-year *transitional* priority use permits. Satisfactory performance at the completion of the initial 2-year period may result in an extension to complete the 5 years. Issuance of priority use permits is at the sole discretion of the authorized officer.

If your company is unable to accept the service days allocated to you or you are no longer interested in this prospectus award, please contact our office so those days can be redistributed to other permittees.

We will continue to monitor activities and ensure that permittees comply with the terms and conditions of their permits. Should a holder cease operations, or if a permit is terminated or revoked for any reason, existing holders will be eligible to apply for additional service days in proportion to the original reward for the remainder of the prospectus term.

This decision is subject to administrative review (appeal) pursuant to 36 CFR 214. A solicited applicant directly affected by an appealable decision has the right to appeal this decision. A Notice of Appeal, including any attachments, must meet the appeal content regulations at 36 CFR 214.8 and must be filed with the Appeal Deciding Officer within 45 days of the date of this decision:

M. Earl Stewart, Forest Supervisor Tongass National Forest 648 Mission St Ketchikan, AK 99901-6591 Fax: 907-228-6215

Email: appeals-alaska-tongass@fs.fed.us

## 36 CFR 214.8 Appeal Content

- (a) General requirements for the contents of an appeal. All appeals must include:
  - (1) The appellant's name, mailing address, daytime telephone number, and email address, if any;
  - (2) A brief description of the decision being appealed, including the name and title of the Responsible Official and the date of the decision;
  - (3) The title or type and, if applicable, identification number for the written authorization and the date of application for or issuance of the written authorization, if applicable;
  - (4) A statement of how the appellant is adversely affected by the decision being appealed;
  - (5) A statement of the relevant facts underlying the decision being appealed;
  - (6) A discussion of issues raised by the decision being appealed, including identification of any laws, regulations, or policies that were allegedly violated in reaching the decision being appealed;
  - (7) A statement as to whether and how the appellant has attempted to resolve the issues under appeal with the Responsible Official and the date and outcome of those efforts;
  - (8) A statement of the relief sought;

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- (9) Any documents and other information upon which the appellant relies; and
- (10) The appellant's signature and the date.
- (b) Specific requirements for the contents of an appeal. In addition to the general requirements in §214.8(a), the following specific requirements must be included in an appeal, where applicable:
  - (1) A request for an oral presentation under §214.16;
  - (2) A request for a stay under §214.13; and
  - (3) A request to participate in a state mediation program regarding certain term grazing permit disputes under 36 CFR part 222, subpart B.

I appreciate your interest in providing outfitting, guiding or transport services at the Mendenhall Glacier Recreation Area. If you have questions, or would like to meet to discuss any issues related to this decision, please contact Special Uses Staff Officer Jennifer Berger, at 907-789-6278, jberger@fs.fed.us or Permit Administrator Jessie Schalkowski, at 907-789-6279, jlschalkowski@fs.fed.us. They will assist in coordinating any meetings with me.

Sincerely,

BRAD ORR District Ranger

## ATTACHMENT A - SERVICE DAYS AWARDED PER COMPANY - 2015 MGRA Prospectus

1840 1946 4450 199 3082 45020 50 66098 810 0 810 0 810 0 810 0 2344 39771 220 756 34800	DISTRESS MANAGE	SDs authorized through prospectus	SDs authorized WEST GLACIER UNIT through prospectus GENERALES LANDS (rock	WEST GLACIER TP-1	IALL	POWERLINE STEEP CREEK	STEEP CREEK	MORAINE	TRAIL OF	EAST GLACIER	NUGGETFALLS	VISITOR	
10446   4450   1800   4096	12TH STREET TAXI & TOURS (D. HARRIS)	1840		4	LANG	IRAIL	IRAIL	ELOLOGY IKAIL	IIME	IRAIL	IRAIL	CENTER UNIT	tagenor
1996   1995   1215	ABOVE & BEYOND ALASKA LLC	10446		1800	4096							100	uided
3082   3082   1215   1215   1215   1215   1233   133400   13200   13200   13200   13200   13200   13200   13200   13200   1320   13200   132	ADMIRALTY EXCURSIONS	199									199		
12000   12000   8000   8000   90000   9000   9000   9000   9000   9000   9000   9000   9000   9000	ADVENTURE FLOW	3082		1215					834		1033		
12000   8000   8000   9   9   9   9   9   9   9   9   9	ALASKA COACH TOURS	45020	43									45020 t	ransport
10   10   10   10   10   10   10   10	ALASKA TRAVEL ADVENTURES	12000			8000				3			4000 t	ransport/guided
350   200   2000   3000   18000   10182   6000   1000   2000	ALASKA WEDDINGS ON ICE	50									50		
350   360   3000   18000   10182   6000   1000	DOLPHIN TOURS LLC	0								*			
40382         200         2000         3000         18000         10182         6000         1000           810         810         66038         600         1000         1000         1000         1000           66038         W/A         800         1000         1000         1000         750         660           8400         1000         1000         1000         1000         1000         1000         1000           8506         2344         3562         1         1         1         1         2         2           3400         75         14         3400         360         18000         11016         6028         3060         157           238732         7069         7299         15672         3416         360         18360         157         360         157	FIRST STUDENT	350				æ						350 t	ransport
R10   O   O   O   O   O   O   O   O   O	SASTINEAU GUIDING COMPANY	40382	200	2000			3000	18000		0009			-
S10   S10	SLACIER TAXI	0			4								
NA/A         N/A         N/A <td>IARV &amp; MARV</td> <td>810</td> <td>0</td> <td></td> <td></td> <td></td> <td>09</td> <td>0.0</td> <td></td> <td></td> <td>750</td> <td>10</td> <td></td>	IARV & MARV	810	0				09	0.0			750	10	
NH/A   0   0	UNEAU TOURS	86099										66098 t	ansport
S906         2344         3562         3400         3400         3400         360         11016         400         11016         7299         3060         1	COTZNOOWOOINC	<del>∆/N</del>		65									
5906         2344         3562         362         234         3562         2362         2362         2363         2363         2363         2363         2363         2363         2363         2363         2363         2363         2363         2363         2363         2363         2363         2363         2363         2364         2363         2363         2364         2363         2364         2363         2364         2	AST CHANCE TOURS	0											
39771 220 75 78 3400 AARDED 229574 7069 7299 15672 5416 3060 11016 7299 3060 1	IQUID ALASKA TOURS	2906	2344		3562								
3400	M&M TOURS	39771				62						39771 t	ansport
3400  MARDED  229574  7069  7069  7299  7299  7299  7299  7299  7299  7299  7299  7299  7299  7209	JNIVERSITY OF AK SOUTHEAST	220	75	75	14					28			
MARDED         229574         7069         5090         15672         3400         3060         18000         11016         6028         3060           238732         7069         7299         15672         5416         3060         18360         11016         7299         3060	VORLD CYCLING TOURS (R. POPE)	3400				3400						21	
238732 7069 7299 15672 5416 3060 18360 11016 7299 3060	TOTAL AWARDED		6902	2090	15672	3400	3060	18000		6028		K I	
	OTAL SDS AVAILABLE IN THE PROSPECTUS	238732	6902	7299	15672	5416	3060	18360	11016	7299			

Additional 370 days were included in the Visitor Center Unit allocation due to closing two small transport permits.

BUSINESS NAME	WEST GLACIER UNIT GENERAL FS LANDS (rock pen., shoreline, etc.)	WEST GLACIER UNIT GENERAL FS LANDS (rock pen., shoreline, WEST GLACIER etc.) TRI	TOLCH ROCK MENDY LAKE	, WENDY LAKE	VISITOR CENTER LINIT	POWERINE	STEEP	MORAINE	TRAIL OF	EAST GLACIED	NUGGET	MAXIMUM
12TH STREET TAXI & TOURS (D. HARRIS)												2610
ABOVE & BEYOND ALASKA LLC	4450	1800		2065	250							12405
ADMIRALTY EXCURSIONS					10000				2000		3000	18000
ADVENTURE FLOW		1215							1033		1033	3281
ALASKA COACH TOURS					00006							00006
ALASKA TRAVEL ADVENTURES			5) <sup>20</sup>	14000	15000							29000
ALASKA WEDDINGS ON ICE											20	50
DOLPHIN TOURS LLC					33000							33000
FIRST STUDENT					200							200
GASTINEAU GUIDING COMPANY	200	2000					3000	18000	11000	0009	1000	41200
GLACIER TAXI					7000							7000
HARV & MARV	2500				25000		1000				750	29250
JUNEAU TOURS	25 †*				125000							125000
KOOTZNOOWOO INC					105000							105000
LAST CHANCE TOURS					35000							35000
LIQUID ALASKA TOURS	5936			11872	30000							47808
M&M TOURS					57000							57000
UNIVERSITY OF AK SOUTHEAST	75	75		28						28	28	234
WORLD CYCLING TOURS (R. POPE)						3400						3400
MAXIMUM DAYS REQUESTED IN BID PACKAGES	13161	2090	0	31805	535360	3400	4000	18000	17033	6028	5861	639738
TOTAL SDS AVAILABLE IN THE PROSPECTUS	7069	7299	3672	15672	156809	5416	3060	18360	11016	7299	3060	238732
										1000	2000	20105

ATTACHMENT C - MINIMUM Service Day Requests submitted in bid packages - 2015 MGRA Prospectus

BUSINESS NAME	WEST GLACIER UNIT GENERAL FS LANDS (rock pen., shoreline, etc.)	WEST GLACIER TRL	TOLCH ROCK MENDY LAKE		VISITOR CENTER	MORAINE STEEP CREEK ECOLOGY	THE P CAREEK		TRAIL OF	AST GLACIER	EAST GLACIER NUGGET FALLS	MINIMUM TOTAL REQUEST
12TH STREET TAXI & TOURS (D. HARRIS)					1840						n	1840
ABOVE & BEYOND ALASKA LLC	3025	1100		3860	100							8085
ADMIRALTY EXCURSIONS					2000				3000		1000	0006
ADVENTURE FLOW		915							834		834	2583
ALASKA COACH TOURS					00009							00009
ALASKA TRAVEL ADVENTURES				8000	7000							15000
ALASKA WEDDINGS ON ICE											920	50
DOLPHIN TOURS LLC					33000							33000
FIRST STUDENT					350							350
GASTINEAU GUIDING COMPANY	50	1800					1500	16600	11000	0009	300	37250
GLACIER TAXI					2000							2000
HARV & MARV	200				17500		750				250	19000
JUNEAU TOURS					00069							00069
KOOTZNOOWOO INC	0				52500							52500
LAST CHANCE TOURS					26750							26750
LIQUID ALASKA TOURS	3562			3562	15000							22124
M&M TOURS					50200							50200
UNIVERSITY OF AK SOUTHEAST	25	. 25		14						14	14	92
WORLD CYCLING TOURS (R. POPE)						3000						3000
MINIMUM DAYS REQUESTED IN BID PACKAGES	2912	3840	O		343240	3000	2250	16600	14834	6014	2448	414824
TOTAL CO. AVAILABLE IN THE DOCUMENTION			100	20104	000077	2000	2000	70000	1000	1100		170171
TOTAL SDS AVAILABLE IN THE PROSPECTUS	7069	7299	3672	12672	156809	5416	3060	18360	11016	7299	3060	238732